



March 18, 2020

RE: US Announcement (COVID-19 Update)

Brock Team,

At The Brock Group, the safety and security of our employees, customers and local communities is our utmost priority and our thoughts are with those impacted by the Coronavirus. We also understand that many of our employees have a lot of questions about the virus and how it may affect them and their family. We have a great resource, Brock Health Advocate available to all US based Brock employees and their families to utilize.

Brock Health Advocate is an integrated solution implemented to assist all Brock employee, spouses, children and even parents navigate the healthcare system. With a single phone call, Health Advocate can:

- Answer questions about any part of your Brock benefits package
- Connect employees to the right doctors, hospitals and other healthcare providers; expedite appointments
- Set up Confidential Counseling through Brocks Employee Assistance Program (EAP).
- Resolve healthcare and insurance related issues including billing disputes.
- Coordinate care and schedule follow-up visits; facilitate second opinions; transfer images and medical records

Brock Health Advocate has registered nurses and trained clinical professionals available 24 hours per day, 7 days per week.

Telephone: 866.799.2691

Email: [answer@HealthAdvocate.com](mailto:answer@HealthAdvocate.com)

Website: [www.healthAdvocate.com/members](http://www.healthAdvocate.com/members) Enter: Brock Group

The Brock Employee Assistance Program (EAP) through Health Advocate provides short-term confidential counseling from Licensed Professional Counselors for a full range of personal issues including:

- Depression, stress and anxiety
- Relationship, family and parenting issues
- Substance Abuse
- Anger, grief and loss
- Financial hardship
- Life Transitions

The attached flyer provides additional information on Brock's EAP program

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# We Help Support Your Life

## Our EAP Experts Can:

- **Provide confidential help** with personal issues, 24/7
- **Consult with you in person**, by telephone or secure video
- **Help** with stress, anxiety, depression and family problems
- **Support you** with grief and loss, anger and substance abuse
- **Find local services** to help make your life easier
- **Research and locate** legal specialists and financial counselors
- **Find local resources** for child care, adult day care and eldercare
- **Direct you** to your comprehensive EAP member website
- **Refer you** to more long-term support as needed



Available at no cost to employees, their spouse, dependent children, parents and parents-in-law. Completely confidential.

**We're not an insurance company.** West's Health Advocate Solutions is not a direct healthcare provider, and is not affiliated with any insurance company or third party provider.

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Turn to us—we can help.



Email: [answers@HealthAdvocate.com](mailto:answers@HealthAdvocate.com)  
Web: [HealthAdvocate.com/members](http://HealthAdvocate.com/members)

Download the app today!



**HealthAdvocate**<sup>SM</sup>